

ACT! Utilities



- Make contact.**
- Build relationships.**
- Get results.**

ACT! Utilities provide direct access to the ACT! instance of the Microsoft® SQL Server™ so customers can perform customized reporting, data extraction, and advanced database backup using commercially available third-party tools.

Key Capabilities

- Enables customized reporting for enhanced insight into your business
- Extract ACT! data for specialized use in your environment
- Direct, local access to ACT! instance of the Microsoft SQL Server for third-party advanced back-up support

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ACT! Utilities

ACT! by Sage provides numerous out-of-the-box data access methods, as well as reporting, extraction and back-up capabilities. Access to the ACT! instance of the Microsoft SQL Server can also be accomplished through Object Link and Embedding (OLE) providers and the ACT! Software Development Kit (SDK). However, there are some situations in which customers have advanced needs that require additional access to the ACT! database for customized reporting, data extraction, and advanced database backup using commercially available third-party tools.

To address these needs Sage Software has developed ACT! Utilities* which enable direct access to the ACT! instance of the Microsoft SQL Server. Both the ACT! Reader Utility and the ACT! SA Password Utility were designed to enable customers using either ACT! Premium for Workgroups or ACT! Premium for Web to simply and easily meet their reporting, extraction, and back-up needs.

ACT! Reader Utility

The ACT! Reader Utility is designed to meet the power-reporting and data-extraction needs of some ACT! corporate customers. The ACT! Reader account provides read-only access to most data tables within ACT!. Once connection is made to the ACT! database, third-party tools such as Crystal Reports® can be used to query these tables for advanced reporting and data extraction.

The ACT! Reader Utility allows the user to establish and set a user-defined password to log in to the ACT! Reader account. The ACT! Reader Utility also provides the ability to define, change, and reset the password.

Key Uses

- Reporting/data extraction capabilities
- Local read-only access to the ACT! instance of the Microsoft SQL Server
- Works with Microsoft Excel and Access, Crystal Reports, or other third-party applications

Requirements/Restrictions

- Read-only access to the ACT! instance of the Microsoft SQL Server.
- Works with ACT! Premium for Workgroups (2005, 2006) and ACT! Premium for Web (2005, 2006).
- Requires valid, activated ACT! Premium for Workgroups or ACT! Premium for Web serial number.
- Requires specific End User License Agreement (EULA).

* ACT! Utilities are available for customers in North America. Outside North America, please consult Sage Software in your market regarding availability.

ACT! Utilities

For more information:

Call 1-602-281-4491

Contact your ACT!
Certified Consultant

Visit www.nextcrm.net

ACT! SA Password Utility

The ACT! SA Password Utility provides organizations with direct, local access to the ACT! instance of the Microsoft SQL Server by exposing the SA password. This utility is designed for those organizations that need third-party advanced back-up support, which requires an SA password. Customers may also find the SA password useful for querying database tables for custom reporting and data extraction using third-party tools such as Crystal Reports.

Key Uses

Automated backup using third-party products that require the SA password
Reporting/data extraction capabilities

Requirements/Restrictions

Using the SA password to write or perform any modification of the ACT! database is not supported. All database writes must be performed using an existing and supported ACT! SDK or other interfaces.

Works with ACT! Premium for Workgroups (2005, 2006) and ACT! Premium for Web (2005, 2006).

Requires valid, activated ACT! Premium for Workgroups or ACT! Premium for Web serial number.

Requires specific End User License Agreement (EULA).

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8877 N. 107th Ave.
Suite 302-275
Peoria, Arizona 85345
Sales: 602-281-4491
www.nextcrm.net

About ACT! by Sage

ACT! by Sage is the #1 selling contact and customer manager that enables individuals and organizations involved in selling or other contact-related functions to Make contact, Build relationships and Get results. ACT! has an 18-year track record for being easy to use, customizable and affordable for small businesses.

ACT! helps you instantly access key contact and customer details, manage and prioritize activities, and track all contact-related communications so you can build productive business relationships.

The ACT! Premium for Workgroups platform is focused on enabling teams and workgroups to increase efficiency through access to centralized data, robust scalability group scheduling, advanced opportunity tracking, and additional security features.

About Sage Software (formerly Best Software)

Sage Software offers leading business management software and services that support the needs, challenges and dreams of more than 2.4 million small and mid-sized business customers in North America. Our parent company, The Sage Group plc (London: SGE.L), supports 4.5 million customers worldwide. For more than 25 years, Sage Software has delivered easy-to-use, scalable and customizable software for accounting, customer relationship management, human resources, time tracking and the specialized needs of accounting practices and the construction, distribution, manufacturing, nonprofit and real estate industries. For more information, please visit the Web site at www.sagesoftware.com/moreinfo or call (866) 308-2378.